Ticket Tracking System

(Use Case B)

1. Login as Administrator (Use password: Admin@12345).
2. Create two new users and assign roles RD and QA for each.
3. Logout from Admin account and Login as QA user
   1. Create new bug and assign medium severity.
   2. Edit bug description and change severity to high.
   3. Create a duplicate bug with same description.
   4. Delete duplicate bug.
4. Logout from QA account and Login as RD user.
   1. View active bugs.
   2. Select active bug to attend and updated details (Status, Remarks/Solution)
   3. View bug active bug with status In Progress.
   4. Enter Remarks/Solution and change status to Resolved.
   5. Save changes to resolve and close bug.